

The Policy for Quality defined by the General Management / Employer of Tecnopress SpA wants to stress the following principles:

- Commitment of the General Management / Employer to standing improvement of the efficacy of the Quality Management System
- Management of a correct and widespread communication of this Integrated Company Policy to all the Stakeholders involved

Strategy of the Quality Management System:

It is the aim of the Quality Management System to:

- Strive to increase the Customer satisfaction, with continuous and constant attention to the support phase in the development of new projects, to the customer expectations, to the product conformity and to the relevant requirements and services required with a risk based thinking (FMEA method)
- Increase the market shares reached in the previous year cooperating with the existing Customers as well as searching for new ones
- Increase the efficiency in the die casting, core process of Tecnopress, in the due management of the die casting cells as well as of the machining department
- Keep the efficiency of the production toolings through a careful maintenance
- Reduce the inefficiency costs and wastes to increase competitiveness in the market
- Improve products and services offered by the Company with the aim of:
 - reducing costs/wastes
 - reducing customer claims
 - reducing costs linked to rejected parts
 - improving customer ppm
 - respect delivery terms
 - respect the standard lead time in offering new products, new toolings and tooling modifications
- Promote the involvement of the personnel to improve knowledge and produce more awareness about the active role of all people in the concerning processes and the importance of every activity to reach the common targets
- Improve the processes with the aim of increasing productivity and keeping steady the product conformity
- Increase automation and keeping toolings / devices up-to-date
- Promote inside the organization a systematical and punctual data collection to monitor rates and performances and to have an effective support system to decisions with the aim of optimizing costs as well as stimulating ideas for improvement to become concrete added value projects
- Use steadily training activities addressed to the whole personnel to increase its awareness, competence and involvement to improve the Company performances

Strategy of the Health, Safety and Environment Management System

It is the aim of the Health, Safety and Environment Management System to:

- Maintain the conformity to all applicable rules, regulations, Company agreements concerning Health and Safety both on the working places as well as for environmental relevant matters (legislative conformity)
- Keep attention on the efficiency of the production process striving for technologies and procedures that may ensure a higher energy saving
- Consider the impact of all activities of Tecnopress onto the environment following an efficient life-cycle-thinking involving suppliers and customers to make them aware of positive potentials
- Identify and assess risks and opportunities of Tecnopress owned processes in order to reduce the risks
- Guarantee such working methods, machines, toolings and working places to ensure Health and Safety to all workers and possible third parties involved, and to prevent, where possible, pollution phenomena

- Ensure information, training and awareness to the whole personnel concerning both Health and Safety as well as Environment safeguard
- Prevent emergencies in Health and Safety as well as Environment and if occurring adopt all actions necessary to reduce accidents and injuries
- Pursue continuous improvement aimed to the prevention and reduction of injuries, accidents and dangerous behaviors as well as reduction of the environmental impact linked to them
- Put in place a concrete organizational and control model, according to art. 6 of the Italian Law D.Lgs. 231/01 and similar ones as well as BS OHSAS 18001/Guide Lines UNI INAIL and ISO 14001 able to prevent all possible crimes administrative liability of the Company could come from

General Mission

In order to make it easy to all employees of Tecnopress Spa to understand and act in conformity to the aforementioned Policy the General Management / Employer has defined the following maxima:

- The Customer shall always be satisfied; that's why one of first targets of Tecnopress Spa is the High Quality of its products and services.
- The Quality criteria are defined by the Customer, whose judgment is final.
- Due dates promised to the Customer have to be met.
- Every employee of Tecnopress Spa contributes through his position to the pursuing of the Quality, Health, Safety and Environmental targets.
- Every activity has to be properly carried out from the very beginning; this improves Quality and reduces costs.
- It is imperative to eliminate not only defects, but it is necessary to find out their root causes; before removing defects these have to be avoided.
- The Quality of the products depends also on the Quality of the services purchased from third parties; that's why highest Quality has to be required to suppliers with the aim of reaching common quality targets.
- QUALITY COSTS BUT ALWAYS PAYS BACK.
- The personnel in Tecnopress has to be continuously trained to carry out in the best way the activities they have been nominated for increasing independence and decision-making of every single resource.
- Tecnopress Spa has set up a Code of Ethics and Fair Business as defined in Annex B1 of the Quality Manual.

Monticelli Brusati, 07-01-2021

General Manager
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